

# DINING PROGRAM CONTRACT

## 2009-2010

### UNIVERSITY DINING, NORTH CAROLINA STATE UNIVERSITY

**I. Contract Period:** The Dining Program contract provides meals during both fall and spring semesters. The Dining Program is valid as scheduled. The actual operational dates vary according to individual locations and the academic calendar. There are some holiday/break periods when meals are not provided.

**II. Eligibility:** This contract is mandatory for first-entry students housed on campus. The Dining Program contract is for an academic year, billable by semester. As space is available, other students may participate with preference given to resident students. Case Dining Hall may have a restriction on access during specific meal periods. Visit [ncsudining.com](http://ncsudining.com) for details.

**III. Acceptance:** The student accepts the terms and conditions of this contract upon initial payment, signing of preference forms or processing charges. Any form of acceptance binds the student to the entire contract.

#### **IV. Dining Program:**

**A.** The Dining Program offers a student the ability to customize a program that best suits his or her individual needs. Students select a Meals Component (8, 10, 12, or 14 Meals-Per-Week Plan, the Block Plans with 100 or 160 meals, or the Dining Hall Freedom Pass Plan) and the Board Bucks amount (\$100, \$200, or \$300). All Meal Plans offer students any of the 19 meals served in the dining halls weekly and include the equivalency option for use at University Dining's quick-service eateries and cafés. Both the Meals Component and Board Bucks are chosen on a semester basis.

**B.** Board Bucks are a non-refundable, dollar-for-dollar equivalency built into the Dining Program. Unused Board Bucks from the fall semester may be carried over to the spring semester. All Board Bucks from both the fall semester and the spring semester, however, must be used by the end of the spring semester. Board Bucks are required for both semesters with the 8,10, or 12 Meals-Per-Week Plan and the 100-Meal Block Plan.

**C.** Meal Plan changes or cancellations will not be accepted after September 30, 2009 for the fall semester, and January 31, 2010 for the spring semester. The student must come in to fill out necessary forms at University Dining, West Dunn Building, or make changes online at [ncsudining.com](http://ncsudining.com).

**D.** Meals in a Meals-Per-Week Plan not eaten during a week are not refundable or held in reserve for use at another time. The meal periods are:

**Breakfast:** 7 a.m.-10:30 a.m.

**Lunch:** 10:30 a.m.-4 p.m.

**Dinner:** 4 p.m.-Closing

**V. Dining Payment:** Students choosing the 8, 10, or 12 Meals-Per-Week Plan or the 100-Meal Block Plan must make a selection from both the Meals Component column and the Board Bucks column.

Students may use only one meal per meal period except with the Freedom Pass Plan and Block Plans. Board Bucks may be used for any additional needs. Meals for Block Plans are for that semester only. Unused Block Plan meals do not carry forward to the next semester or year.

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<b>Meals Component/Semester</b>	<b>Price</b>	<b>Board Bucks/Semester</b>	<b>Price</b>	<b>Discount at Register</b>	<b>The following plans are only for athletes on a varsity roster:</b>	
Dining Hall Freedom Pass	\$1,215*	\$100 Board Bucks	\$100	5%	19 Meals-Per-Week	
8 Meals-Per-Week	\$825	\$200 Board Bucks	\$200	5%	with \$150 Board Bucks	\$1,450
10 Meals-Per-Week	\$970	\$300 Board Bucks	\$300	5%	15 Meals-Per-Week	\$1,195
12 Meals-Per-Week	\$1,050				7 dinners only	
14 Meals-Per-Week	\$1,130*				with \$100 Board Bucks	\$840
Block Plan (100 meals)	\$665					
Block Plan (160 meals)	\$1,015*					

\*Board Bucks Optional

Payment is due in accordance with the deadlines established by University Dining in coordination with the University Cashier's Office. Failure to make payment when due may result in penalties, including a block on registration and/or transcripts.

## **VI. AllCampus Student ID Card:**

- A.** AllCampus student ID cards are the property of North Carolina State University. Students must present their AllCampus cards to access their Meal Plan. Cards may not be transferred to other individuals, and possession of more than one card is prohibited.
- B.** Lost cards should be reported to the AllCampus office in the West Dunn Building as soon as possible. Students can also report lost cards online at [ncsudining.com](http://ncsudining.com). After payment of a \$20 non-refundable processing fee, the student will be issued another card.

**VII. Contract Termination by the University:** Upon reasonable notice and for good cause, the University reserves the right to terminate this agreement for failure of the student to abide thereby. Examples of good cause are a change in student status (including academic or disciplinary suspension) and failure to comply with the policies and regulations contained in University Dining's Dining Program brochure and official information bulletins distributed by University Dining, which are hereby made a part of this agreement.

## **VIII. Contract Termination by the Student:**

- A.** Failure to participate in the Dining Program does not automatically release a student from his/her dining contract.
- B.** First-entry students housed on campus may terminate this agreement only for one of the following reasons:
  1. Withdrawal from NC State.
  2. Cancellation of the Housing Agreement.
  3. Participation in an approved program or academic project that provides and/or requires meals off campus.
  4. Medical condition with dietary requirements that cannot be met by the services of the Dining Hall. Documentation from a medical doctor must be provided. A University dietitian will rule on University Dining's ability to meet the prescribed diet.
- C.** Students not required to be on the Dining Program may cancel for any reason by September 30, 2009 for fall semester and January 31, 2010 for spring semester. In all cases, the student is responsible for providing a written request to University Dining, West Dunn Building (Box 7307, NCSU, Raleigh, NC 27695). Contacting the Department of Housing and Residence Life and/or the University Cashier's Office will not assure the necessary processing for a cancellation.

**IX. Refunds and Termination Charges:** Contracts canceled after the second week of classes will result in a refund of advanced payment minus a weekly charge for the number of meals that were available and Board Bucks spent. The meals-available charges apply to the meals that have been served and not necessarily those that have been eaten by a specific student.